



# TROJAN UV

October 7, 2019

City of Boerne  
350 Esser Road  
Boerne, TX 78006

Attn: Roy Burgess

Re: Trojan UV3000Plus System #511724

Dear Mr. Burgess,

**RE: Trojan System UV3000+™**

In the Engineered Submittal Package for the Trojan System UV3000+™, Trojan provided an equipment performance guarantee stating that the system will meet the required level of disinfection provided that the system is operated and maintained in accordance with recommendations made by Trojan Technologies.

In order for this equipment guarantee to be maintained, it is imperative that the appropriate components and replacement parts be used in the system. There are key replacement parts and system components that directly influence the performance and reliability of the system. Among these critical replacement parts are the UV lamps, ballasts and circuit boards. Without using lamps, ballasts, and other components that are approved and validated by Trojan Technologies, we cannot guarantee that the system will provide the required germicidal output. Subsequently, we cannot guarantee that the required UV dose is being delivered, if lamp output, ballast efficiency, and other components are unknown.

In addition to the above-mentioned replacement parts, the technical field service on the UV system should be provided by Trojan Technologies trained personnel. Only Trojan personnel, or their representatives, have the technical, equipment and software training to perform any required field service on the UV system.

In order to keep the equipment performance guarantee intact, it is recommended that specialized system components be purchased and contracted through a Trojan authorized representative. Trojan purchases only validated system components (lamps, ballasts etc.) from our suppliers and only those components meeting our performance standards are passed on the customer.

Trojan's sole authorized representative for Texas is:

Newman Regency Group  
12705 S. Kirkwood Suite 140  
Stafford, TX 77477  
Tel: 281.980.7448/Fax: 281.980.7447

If you have any questions regarding this matter or require any additional information please do not hesitate to our office at 1-800-294-2150, option #1 or by fax at 1-800-291-0205.

Best regards,  
**TROJAN TECHNOLOGIES, INC.**



Judy Georgijev  
Municipal Territory Representative