BOERNE CONVENTION AND VISITORS BUREAU BI-ANNUAL UPDATE SEPTEMBER 10, 2019



MISSION STATEMENT

The Boerne Convention and Visitors Bureau is committed to sharing the Boerne experience, resulting in an increase in hotel revenues and positively impacting the local economy.



Researched-fueled Marketing & Advertising

Boerne, Texas – Convention Visitor's Bureau

MatchPoint[™] Analytics Research Report



Presented by: MindEcology

Boerne's Top Visitors Family

TARGET AUDIENCE



Key Demographics Family structure: Primarily family Average Income: \$78,712 Race: Primarily white. Diversity in segments # 17, 32, 13 Housing: Homeowners

Key Patterns

 Spenders with moderate investment portfolios. Balanced patterns of big ticket purchasing as well as frequent small ticket items.

 Informed decision makers. Ask for and provide recommendations to and from friends and family.

- Act local, think global
- Buy based on value.

 Heavy internet users and are tech savvy with house full of new media gadgets.

SUMMARY OF GROUP

The Family persona hail from the Second City - Satellite City areas like Waco, Lubbock, Brazoria and Corpus Christi. In the larger markets, they live in the "Exurbs." These are white collar professionals with dual income families. They Family persona are in their prime acquisition years and lead very busy, routine-based lifestyles.

This group scores high for domestic travel and average 2-3 domestic trips per year. This group are planners and conduct heavy research and sharing of ideas before booking travel.

PYSCHOGRAPHICS

The Family persona lead routinebased, kid centric lives and survey high for having traditional, conservative outlooks. The Family persona strive for a balanced worklife existence.

The family persona is generally involved in the community and belong to girl scouts, little leagues, church organization, PTA, etc. This group purchases domestic travel based on new experiences, education and value.

ONLINE INTERESTS

Top Websites: Buy.com,

amazon.com, ebay.com, travelocity.com, target.com, switchboard.com, Nascar.com, cartoonnetwork.com.

Online Habits: Book travel regularly online, share travel photos and comments via Facebook, Flicker and Yelp.

TOP MEDIA CATEGORIES

Radio: Talk, Sports, Country, Afternoon drive, Morning drive, Christian

Print: Boating, Magazines, Computer, Travel, Outdoor Recreation

Mobile: Use apps, Smart Phones

Boerne's Top Visitors - Mature

TARGET AUDIENCE



Key Demographics Family structure: Empty Nesting Average Income: \$71,737 Race: Primarily white. Education: College Grads. Many Graduate plus degrees Housing: Homeowners

Key Patterns

 Cautious investors with patterns of spending money on big ticket items – versus the smaller, frequent items.

Engaged in traditional media, use new media as means to an end.

Act local, think local.

Buy based on quality and desire of life experience.

Use internet to research investment and financial advice.

SUMMARY OF GROUP

The Mature personas are distributed between the Town & Country and Affluent Suburbs. These are white collar professionals with graduate plus degrees. The Mature persona ranges from 45 to 65. The Mature persona are focused on spending time with their expanded family and enjoying to their lifestyle interests on a regular basis.

This group scores high for domestic travel and international travel. This group conducts research and world of mouth marketing to make travel decisions.

ONLINE INTERESTS

Top Websites: webmd.com, mapquest.com, expedia.com, accuweather.com, news websites

Online Habits: Spend time using web to manage finances, research opportunities and educational interests. Use social media sites primarily to stay in touch of relatives.

PYSCHOGRAPHICS

The Mature persona lead social lives around group activities. Enjoy cultural activities like wine tasting, attending community theatre, golfing and reading books.

The Mature persona have a traditional outlook but embrace the modern world as a means to stay abreast of trends. The Mature group has lot of "Mature" toys like motorcycles, motor homes, large screen TVs, satellite radio, high-end cameras, etc.

TOP MEDIA CATEGORIES

Radio: Talk, Satellite, Classical, Adult Standards, Fox News Radio,

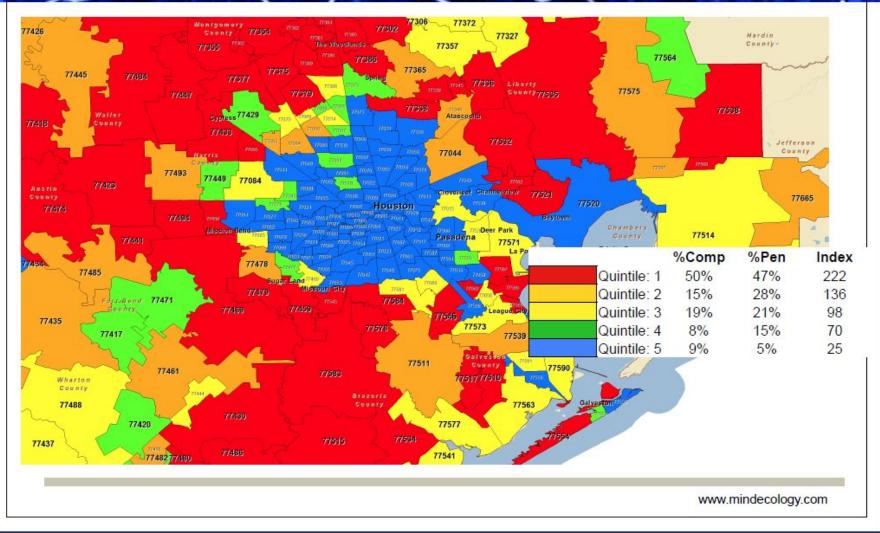
Print: Country Living, Wine Aficionado, Sunday Newspaper, Magazines, Editorials, Health

Mobile: Have top line mobile phones, but use primarily as phones. Do not use a lot of the apps and features.



Research-fueled Marketing & Advertising

Houston ----



FACEBOOK "BOERNE"

31,586 Followers 192,856 Reach



Boerne @boernetx

Home

About

Events

Photos

Videos

Photo Contest

Reviews

Twitter

Iconosquare

Posts

Community

Create a Page



🔥 Like 🏼 🏕 Share

Photos





4.3 out of 5 · Based on the opinion of 229

Sign Up

people

4.3

Send Message

Boerne, the HUB of the Texas Hill Country

A treasure nestled in the magnificent

🖸 | Instagram



INSTAGRAM @VISITBOERNE



BoerneTX

All that #Boerne has to offer, including food, beer, wine, shopping, events, history, activities & beautiful #TexasHillCountry scenery! #visitboerne visitboerne.org/CivicAlerts.aspx?CID=12

I POSTS

IGTV

🖄 TAGGED

□ SAVED







6,991 Followers 220,428 Impressions

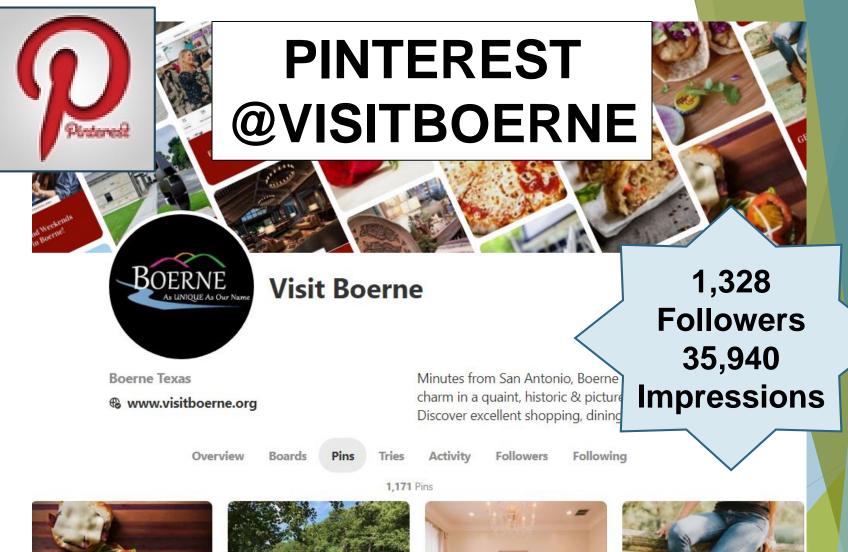






TWITTER @VISITBOERNE





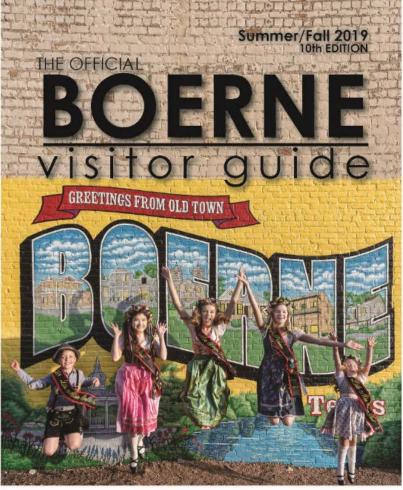




THE OFFICIAL BOERNE VISITOR GUIDE 10th EDITION

15K + Copies Placed In:

- > All Boerne Hotel Rooms
- > Chamber of Commerce
- > Hill Country Mile
- Boerne & Other CVB's
- 12 Travel Centers into Texas



SHOPPING • DINING • LODGING EVENTS • MAPS • ATTRACTIONS

PRINT ADVERTISING 2ND QUARTER 2019

Publication

- * AAA Texas Journey Magazine
- * Certified Folder
- * Signature Boutique Books "Stay & Plan In Texas"
- * Texas Events Calendar
- * Texas Highways
- * Texas Hill Country Magazine
- * Texas Hill Country Trail Region Map
 Passment
 - Passport
- * TSAE Membership Directory

<u>Reach</u>

1,100,000 bi-monthly 150,000 annually 3,750 1st run 5,000 2nd run 65,000 monthly 200,000 monthly 70,000 monthly

> 33,000 annually 55,000 annually 1,400 annually

PRINT EXAMPLES

Texas Hill Country Magazine



It's time to start thinking about warm weather days off from the stress of everyday lifel The aesthetics again! Spring Break is coming up quick and we've got in Boerne are beyond breathtaking, and we think inspiration for your vacation to Boerne. It's time to you'll love experiencing it firsthand with these 6 try something new while celebrating with a little time

daring outdoor activities perfect for anyone with a need for fresh air and an adrenatine rush. Grab your calendars and make room for all the fun attractions we have to offer to make this Spring Break escape the best one yet!



Ever thought about getting a sailing lesson or even a sailing license? This Spring Break could be your perfect opportunity! Trisum Sailing offers lessons, charters, and licensing all through Captain Chapa. The skills of sailing are something that the Captain is eager to share with the Texas community. Private and group lessons are both options, and chartered rides are available as well. Sail into the sunset with your loved ones on Boerne City Lakel

Alpine Tower & Zip-Lining -

schedule of food trucks.

3 Paddle-Boarding -

Horseback Riding -

4

this Spring Break

5 Geocaching -Paddle-boarding is much easier than it looks - we swear! Once you find your balance, it becomes easy to paddle around and explore while doesn't know - is the recreational activity of hunting proving to be a good source of exercise. Hill Country for and finding hidden items by way of a GPS. Use you Paddle Sports faithfully comes to Boerne City Lake smart phone's GPS system to find hidden treasures and every year with lots of options for rentals during goodies by locating their coordinates. The coordinates the warmer months. Want to really try something, for these hidden treasures can be found on the Boerne new? SUP (Stand Up Paddle-Board) Yoga classes are Parks and Recreation website during the days of available on Saturday mornings! We encourage you the city-wide event. Happy hunting! Can't make it to get out of your comfort zone and take advantage to Boerne in early March for this special event? No of this exhilarating water sport.

experiences will pale in comparison to taking a trail

worries! Geocaching is an activity that can be done year-round. Check out geocaching.com or download the app for the full rundown. All of your other horseback riding 6

Guided Tour at Honey Creek State Natural Area -

Go on a special Boerne geocaching adventure

March 8-171 Geocaching - for anyone who

ride among the rolling hills of Boerne. Diamond C Stables and Stricker Trail Rides offer reasonable Hiking is great exercise for the body, but prices to hoist yourself up on one of their ranch also a good revival for the soull Get an up-close horses for an adventure on horseback through green and personal look at true uninterrupted Hill Country pastures and the hills that give this great region its landscape. Tour guides will meander you through this

name. If you've ever been around horses before, beautiful territory. The Honey Creek State Natural you know they each can have a unique and distinct. Area is located inside Guadalupe River State Parks and personality! You'll love the fresh air and rejuvenation is only open for touring on Saturday mornings. Guides the Hill Country can bring you from this perspective share stories about the property's past as well as fun facts about the land and its former inhabitants

Spring Summer

MILY SUMMER VA CATION 005 COMPARIS Plan a family vacation that will go down in history without breaking the bank!

Lodging \$680 \$568 Dining \$400 \$850 Entertaing nt \$1,917 \$810 \$2,997 \$2,228

Entertainment line item.

math and to know that a 4-day relaxing Texas Hill Country to know that a +stay retacing texas init county adventure filled with tinn, memory-making, engaging and enriching activities in the Boerne area with the fam. is significantly more affordable than a big city, pre-packaged theme park outing!

Check out the cost comparison - the numbers don't Use. The budget includes lodging, diring (in and outside 'Please note that prices may vary on activities and during of the theme park) as well as tickets, parking passes depending on the age of your kiddes and we die not include and the activities involved for a 4 day. 2 park

optional sourceir purchases. Also, the in-park diring plan cost theme park vacation versus a 4-day summer vacation exploring Boerne and the surrounding Texas Hill Country area for a family of 4. the cust of the theme park tickets under the

The budget includes entry parking, etc. for the following Hill Country activities in the Boerne area. Many are low to no cost entertainment, and they all come with fresh clean air; not to mention a lack of theme park crowds and parking lots! The activities can e mixed and matched based on your schedule and our family's preferences. It also includes all three meals and a snack each day.

A morning of trail riding with wrangler Willie Stricker will wind you around the hill country terrain. He is a true cowboy and you will leave feeling that you have had an authentic Texas horseback riding

Explore the Cave Without A Name above and below ground. The cave is a consistent 66 degrees year round, which will feel great this summer. Stand in awe as your guide tells you about the ancient formations

Ever tried stand-up paddle boarding? Hill Country Paddle Sports makes learning easy and you will be paddling and splashing with your crew out on Boerne City Lake before you know it! Not feeling up to stand-up paddle boarding? They can also outfit you

with a kayak if you prefer, it's easy to spend an entire. They will now ship your piece right to your front door

wind a kayling to galage the set of the set

schedule of food trucks. • A trip with the kids to Boerne would not make satisfyuided winner true at Sister Creek and make complete without a visit to the Clibolo Nature Center I sure to schedule time to explore the grounds at Sister Compare A monoist in Anno to the calculation extended extension according to expected on a specific according to a specific ac education sarden. an artist playing their set or an activity to partake in out

Explore the award-wining Hill Country Allet No matter your preference, there is something for everyone down on The Mile. Spend the day shopping in to st back and relax with your crew.

the unique buxtiques or treasure hunting in the antique Guadalupe River State Park and Honey Creek stores. Neixe arrangements to join a guided history tour State Natural Area er alsonear by. We highly recommend with Boerne Wolking Tours or download the free, bit raking the incredibly informative and intersting Saurday win downie wolking touts of downied our city, for raining the introducy information of an intercent section (as the intercent section of the inter

on Main Plaza, Soda Pops, Cibiolo Creek Brewing Co. and Drink Texas Biergarten for live music and events. Visitor Center website for a full list of options.

The creative members of your pack will love Our children are only young once, and now is the time to the Maker's Place and their paint-and-take canvases create lasting memories that they will carry with the or ceramics. Don't worry about your ceramic piece forever. Cherish this time and have an absolute blast! or ceramics. Don't worry about your ceramic piece needing to be fired before your trip comes to an end.



t visitboerne.org

PRINT EXAMPLES

Texas Events Calendar

Texas Highways Magazine

THE TEXAS HILL **COUNTRY REFINED**

ine Dining. Boutique Shopping. Warm Hospitality.

As UNIQUE As Our Name



of Great Britain" March 26 "Big Bad Voodoo Daddy" April 5

Spring Family Festival March 30 Boerne Bierfest April 6 Diva Night April 11

Boerne Handmade Market April 12-13 Parade of Artists April 13 May 18 Movies in the Park April 26 & May 17 TX Corvette Assn. Car Show April 27 Vintage Market Days May 3-5 Hauptstrasse Quiltfest Live at the Library May 4 Cibolo Nature Center's Thirst for Nature **Mostly Native Plant** Sale May 4

Art Waddle May 11 Moondance Concert Farmers Market **Every Saturday**

)FRNE

As UNIQUE As Our Name

Boerne Market Days Every 2nd Weekend

2nd Saturday Art Beat Every 2nd Saturday Every 3rd Thursday

Every 3rd Thursday

visitboerne.org

CELEBRATE SPRING IN BOERNE!

DIGITAL ADVERTISING 2ND QUARTER 2019

<u>Websites</u>

- * Google Ads
- * TexasHillCountry.com
- * Trip Advisor
- * TSAE Membership Digital
 Directory
 * Tour
- * TourTexas.com

Reach/Impressions

31,800 152,731 191,695

3,360 128,543

DIGITAL EXAMPLES

Texashillcountry.com



Texas Hill Country

ES STORIES S



The Award-Winning Hill Country Mile was Named a Great Street in Texas

By Spring Sault | April 25, 2019

One of the most charming spots to find yourself in Texas is the Hill Country Mile in beautiful Boerne's historic district. But don't just take our word for it. The Texas Chapter of the American Planning Association recently announced that this charming **piece of prime shopping and dining property** was designated a "Great Street in Texas." A stroll down this one-of-a-kind "Texas-sized" mile (1.1 miles long) filled with galleries, great dining, and high-end boutiques is an absolute must. As frequent visitors to this crown jewel of their town, Boerne residents have long known the value and good taste that its businesses exemplify. Now that it's been formally recognized by those beyond the Hill Country, every Texan will know this **unique experience** isn't just an embellishment—it really is that great!

Boerne Texas

Boerne (pronounced *Bernie*) is only r variety of **lodging accommodation** breakfasts, historic hotels and a desti

German roots run deep and wide in F reveal clues to Boerne's rich heritage map at the Visitor Center (282 N. Ma

Boerne features **cuisine** from around Southern BBQ, German and Czech! T mood from contemporary casual to b and everything in between!



LIFESTYLE

Enter Our Boerne Getaway Sweepstakes: Win an Unforgettable Vacation

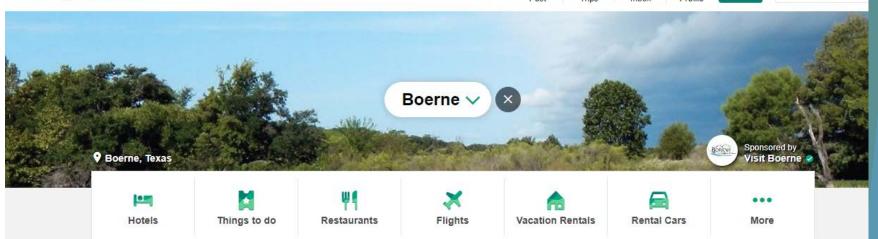
By Max McNabb | April 16, 2019

Don't you deserve a little luxury? Enter Boerne's special sweepstakes for your chance to win an incredible getaway to this charming Hill Country city. From a new luxury hotel to mouth-wateringly good food to astounding shopping opportunities, there's so much fun to be had in Boerne, Texas!

DIGITAL EXAMPLES – tripadvisor.com





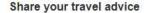




Unlock the best of TripAdvisor

- Save your favorite travel ideas and see them on a map
- Get price alerts and deals so you
 can travel your way
- Ask questions and get answers from travelers like you

Sign Up



Boerne, Texas



Destination spotlight Sponsored by Visit Boerne

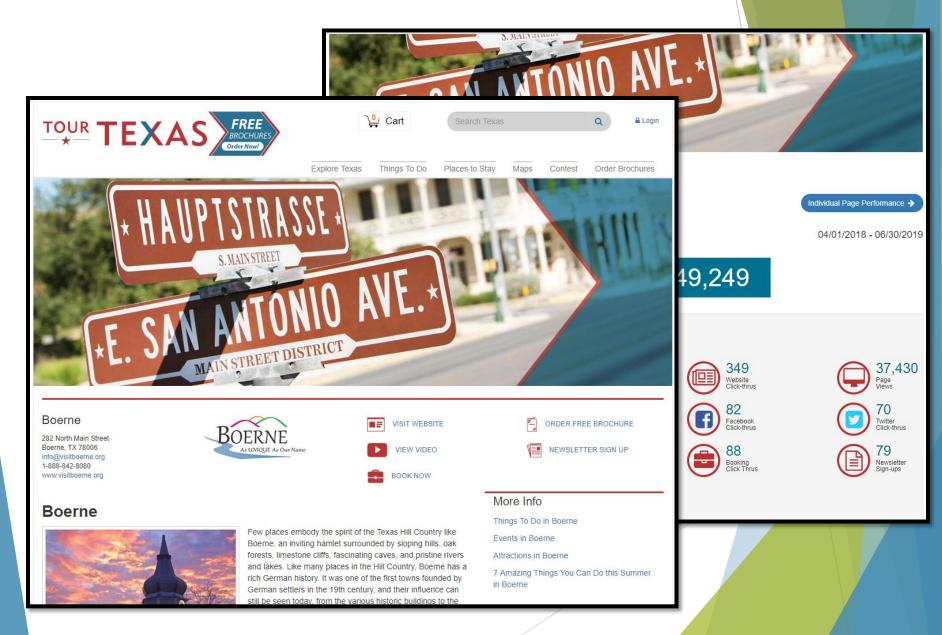


Top Breakfast Stops in Boerne Featuring: 5 places

Who to follow on TripAdvisor



DIGITAL EXAMPLES – tourtexas.com



E-MAIL MARKETING 2ND QUARTER 2019

- * CVB Monthly News Letter – 47,010
- * Texas Hill Country Magazine – 35,786
- * Groups 1,158 MPI, TSAE, GOF, TBTA



BOERNE "NEWS FLASH"- Weekly





WIN TICKETS TO HILL COUNTRY SHRIMP & MUSIC FEST!

The first ever Hill Country Shrimp and Music Fest is slated to kick off on September 21st of this year! Held at The AgriCultural Museum from 2PM-10PM, this is a perfect way to ring in the fall festival season.

Read on...

VIEW ALL

0



BOERNE'S HISTORIC YE KENDALL INN IS NOW "THE KENDALL"!

The Kendall has exciting news and updates to share about the historic hotel and the Boerne experience they have to offer. There will even be a giveaway opportunity this week, so keep reading for a chance to win it!

Read on...

C

INFLUENCER MARKETING

Influencer marketing is a form of social media marketing involving endorsements and product placements from influencers, people and organizations who possess an expert level of knowledge and/or social influence in their respective fields.

- @SanAntonioStephanie
- @JessicaLynnStrom
- @YelpSanAntonio
- @TastingSanAntonio
- @GoFroSanAntonio
- @Fernanda.Esc
- The Weekend Gourmet
- Two Worlds Treasures

HILL COUNTRY COMPETITIVE SET FAIR MARKET SHARE 2ND QUARTER 2019 (91 DAYS)

				*				
				SOURCE			*	*
			<u>IF</u>	STRATEGIES		FAIR	<u>SOURCE</u>	<u>SOURCE</u>
		<u>TOTAL</u>	<u>100 %</u>	ESTIMATED	ESTIMATED	MARKET	STRATEGIES	STRATEGIES
	ROOM	<u>AVAILABLE</u>	OCCUP.	OCCUPIED	<u>ROOMS</u>	<u>SHARE</u>	ESTIMATED	<u>ESTIMATED</u>
<u>CITY</u>	<u>COUNT</u>	<u>ROOMS</u>	<u>FMS(%)</u>	<u>ROOMS (%)</u>	SOLD	<u>(%)</u>	<u>ADR</u>	<u>REVENUE</u>
BOERNE	443	40,313	4.85%	68.00%	27,413	5.28%	\$97.42	\$2,670,483.00
BANDERA	255	23,205	2.79%	51.30%	11,904	2.29%	\$94.65	\$1,128,309.00
KERRVILLE	1,166	106,106	12.77%	62.70%	66,528	1 2.8 1%	\$95.08	\$6,331,266.00
FREDERICKSBURG	1,728	157,248	18.93%	56.20%	88,373	17.01%	\$156.86	\$13,867,830.00
SAN MARCOS	2,319	211,029	25.40%	73.50%	155,106	29.86%	\$85.20	\$13,223,955.00
NEW BRAUNFELS	<u>3,218</u>	<u>292,838</u>	<u>35.25%</u>	58.10%	<u>170,139</u>	<u>32.75%</u>	\$109.48	<u>\$19,155,241.00</u>
TOTAL ROOMS	<u>9,129</u>	<u>830,739</u>	<u>100.00%</u>	62.53%	<u>519,464</u>	<u>100.00%</u>	\$108.53	<u>\$56,377,084.00</u>

For the purpose of providing market share data back to the subscribing markets, revenues are typically within 2% of actual.

* STATISTICS PROVIDED BY TEXAS HOTEL PERFORMANCE FACT BOOK SOURCE STRATEGIES.

SMITH TRAVEL RESEARCH (STR) 2012 – 2018 YOY COMPARISON

Tab 2 - Data by Measure

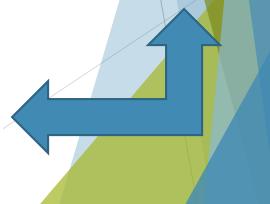
Boene, TX Selected Properties

Job Number: 1058935 SADIM Staff: HS Created: February 19, 2019

Decupancy														
	/ (%) Ja nuary	February	March	April	May	June	July	August	September	October	November	December	Total Year	Dec YTD
2012	Ja nuary 36.0	43.9	60.8	47.5	47.A	54.7	55.7	August 45.3	42.6	53.4	November 44.9	39.6	47.7	47.7
2012	37.7	46.9	61.5	58.2	51.7	59.0	56.6	50.0	49.3	49.6	50.3	43.9	51.2	51.2
2014	38.3	46.9	56.5	51.5	52.9	56.4	62.3	54.9	43.9	59.1	51.6	46.3	51.8	51.8
2015	38.8	50.0	57.9	51.9	46.7	53.9	63.3	42.7	49.2	53.3	45.2	43.0	49.7	49.7
2016	36.6	46.4	58.0	52.0	48.5	56.9	8.08	47.8	51.8	53.0	50.6	44.8	50.6	50.6
2017	42.0	51.4	68.0	59.6	56.3	62.6	61.6	56.3	55.6	60.2	60.6	51.8	57.2	57.2
2018	46.2	56.0	71.1	65.4	61.1	67.4	61.6	57.7	57.2	56.9	61.6	53.5	59.6	59.6
Avg	39.4	48.8	62.0	55.2	52.1	58.7	60.3	50.7	49.9	55.1	52.1	46.1	52.5	52.5
DR (\$)														
	Ja nuary	February	March	April	May	June	July	August	September	October	November	December	Total Year	Dec YTD
2012	74.15	77.18	87.68	86.31	85.97	87.05	85.10 88.22	83.81	84.10	86.50	85.84 84.78	77.17	83.93	83.93
2013 2014	71.15	72.81	89.80 101.09	88.78 95.40	90.94 93.21	91.07 91.67	90.68	86.44 92.26	81.13 87.42	88.68 93.35	93.21	78.55	85.13 90.73	85.13 90.73
2014	78.22 85.02	87.93	102.50	105.54	93.21	91.67	90.68	102.35	87.42	93.35	93.21	84.82	90.73	90.73
2016	84.92	92.11	105.30	107.27	104.48	103.07	107.12	96.77	99.67	108.06	100.74	91.49	100.87	100.87
2017	83.26	89.38	111.40	104.02	100.71	101.69	97.85	96.42	97.57	103.86	98.07	91.26	98.75	98.75
2018	89.13	93.16	110.57	104.89	101.58	104.62	98.76	95.38	97.79	105.84	101.99	93.09	100.32	100.32
Avg	81.16	84.98	101.53	99.18	97.90	97.39	96.59	93.35	92.58	98.52	95.10	86.51	94.40	94.40
tevPAR (\$														
	Ja nuary	February	March	April	May	June	July	August	September	October	November	December	Total Year	Dec YTD
2012	26.68	33.89	53.31	41.03	40.75	47.60	47.36	August 37.93	35.79	46.16	38.51	30.55	40.01	40.01
2013	26.85	34.17	55.20	51.66	47.06	53.70	49.94	43.23	40.00	44.00	42.60	34.46	43.61	43.61
2014	29.99	37.33	57.10	49.10	49.32	51.68	56.49	50.68	38.36	55.16	48.11	39.28	46.96	46.96
2015	32.96	43.98	59.39	54.81	50.44	54.29	67.42	43.70	47.68	54.41	44.45	36.93	49.23	49.23
2016	31.08	42.74	61.10	55.74	50.64	58.61	65.11	46.23	51.61	57.23	50.96	40.96	51.03	51.03
2017 2018	34.93	45.98 52.19	75.80 78.66	62.01 68.62	56.68 62.02	63.64 70.48	60.24 60.88	54.26 55.00	54.30	62.49 60.24	59.43	47.24 49.81	56.46 59.84	56.46 59.84
2018 Avg	41.20 31.96	52.19	78.66	54.71	62.02	70.48	58.21	47.29	55.97 46.24	60.24 54.24	62.85 49.56	49.81 39.89	49.59	59.84 49.59
	01.00		U.		00.00		and at 1				40.00	0.00	40.00	43.00
Supply	Ja nuary	February	March	April	May	June	July	August	September	October	November	December	Total Year	Dec YTD
2012	13,485	12,180	13,485	13,050	13,485	13,050	13,485	13,485	13,050	13,485	13.050	13,485	158,775	158,775
2013	13,485	12,180	13,485	13,050	13,485	13,050	13,485	13,485	13,050	13,485	13,050	13,485	158,775	158,775
2014	13,485	12,180	13,485	13,050	13,485	13,050	13,485	13,485	13,050	13,485	13,050	13,485	158,775	158,775
2015	13,485	12,180	13,485	13,050	13,485	13,050	13,485	13,485	13,050	13,485	13,050	13,485	158,775	158,775
2016	13,485	12,180	13,485	13,050	13,485	13,050	13,485	13,485	13,050	13,485	13,050	13,485	158,775	158,775
				13,050	13,485	13,050	13,485	13,485	13,050	13,485	13,050	13,485	158,775	158,775
2017	13,485	12,180	13,485											
2018	13,485	12,180	13,485	13,050	13,485	13,050	13,485	13,485	13,050	13,485	13.050	13,485	158,775	158,775
					13,485 13,485	13,050 13,050	13,485 13,485	13,485 13,485	13,050 13,050	13,485 13,485		13,485 13,485		
2018 Avg	13,485	12,180	13,485	13,050	13,485 13,485	13,050 13,050	13,485 13,485	13,485 13,485	13,050 13,050	13,485 13,485	13.050	13,485 13,485	158,775	158,775
2018 Avg	13,485 13,485 Ja nuary	12,180 12,180 February	13,485 13,485 March	13,050 13,050 April	13,485 May	13,050 June	13,485 July	13,485 August	13,050 September	13,485 October	13,050 13,050 November	13,485 December	158,775 158,775 Total Year	158,775 158,775 Dec YTD
2018 Avg emand 2012	13,485 13,485 Ja nuary 4,852	12,180 12,180 February 5,349	13,485 13,485 March 8,199	13,050 13,050 April 6,203	13,485 May 6,393	13,050 June 7,137	13,485 J uly 7,505	13,485 August 6,103	13,050 September 5,554	13,485 October 7,196	13,050 13,050 November 5,855	13,485 December 5,339	158,775 158,775 Total Year 75,685	158,775 158,775 Dec YTD 75,685
2018 Avg emand 2012 2013	13,485 13,485 Ja nuary 4,852 5,090	12,180 12,180 February 5,349 5,716	13,485 13,485 March 8,199 8,289	13,050 13,050 April 6,203 7,594	13,485 May 6,393 6,978	13,050 June 7,137 7,694	13,485 July 7,505 7,634	13,485 August 6,103 6,745	13,050 September 5,554 6,435	13,485 October 7,196 6,691	13,050 13,050 November 5,855 6,558	13,485 December 5,339 5,915	158,775 158,775 Total Year 75,885 81,339	158,775 158,775 Dec YTD 75,885 81,339
2018 Avg emand 2012 2013 2014	13,485 13,485 Ja nuary 4,852 5,090 6,171	12,180 12,180 February 5,349 5,716 5,709	13,485 13,485 March 8,199 8,289 7,616	13,050 13,050 April 6,203 7,594 6,716	13,485 May 6,393 6,978 7,135	13,050 June 7,137 7,694 7,357	July 7,505 7,634 8,401	13,485 August 6,103 6,745 7,407	13,050 September 5,554 6,435 5,727	13,485 October 7,196 6,691 7,968	13,050 13,050 November 5,855 6,558 6,735	13,485 December 5,339 5,915 6,245	158,775 158,775 Total Year 75,685 81,339 82,187	158,775 158,775 Dec YTD 75,685 81,339 82,187
2018 Avg 2012 2012 2013 2014 2015	13,485 13,485 Ja nuary 4,852 5,090 5,171 5,227	12,180 12,180 February 5,349 5,716 5,709 6,092	13,485 13,485 March 8,199 8,289 7,616 7,616 7,614	13,050 13,050 6,203 7,594 6,716 6,778	13,485 May 6,393 6,978 7,135 6,298	13,050 June 7,137 7,894 7,357 7,031	13,485 July 7,505 7,634 8,401 8,531	13,485 August 6,103 6,745 7,407 5,757	13,050 September 5,554 6,435 5,727 6,425	13,485 October 7,196 6,691 7,968 7,186	13,050 13,050 November 5,855 6,558 6,735 5,903	13,485 December 5,339 5,915 6,245 5,795	158,775 158,775 Total Year 75,685 81,339 82,187 78,837	158,775 158,775 Dec YTD 75,685 81,339 82,187 78,837
2018 Avg emand 2012 2013 2014	13,485 13,485 Ja nuary 4,852 5,090 6,171	12,180 12,180 February 5,349 5,716 5,709	13,485 13,485 March 8,199 8,289 7,616	13,050 13,050 April 6,203 7,594 6,716	13,485 May 6,393 6,978 7,135	13,050 June 7,137 7,694 7,357	July 7,505 7,634 8,401	13,485 August 6,103 6,745 7,407	13,050 September 5,554 6,435 5,727	13,485 October 7,196 6,691 7,968	13,050 13,050 November 5,855 6,558 6,735	13,485 December 5,339 5,915 6,245	158,775 158,775 Total Year 75,685 81,339 82,187	158,775 158,775 Dec YTD 75,685 81,339 82,187
2018 Avg 2012 2012 2013 2014 2015 2016 2017	13,485 13,485 4,852 5,090 5,171 5,227 4,935 5,658 6,234	12,180 12,180 5,349 5,716 5,709 6,092 5,652 6,268 6,823	13,485 13,485 8,199 8,289 7,616 7,814 7,825 9,176 9,593	13,050 13,050 6,203 7,594 6,716 6,778 6,781 7,780 8,537	13,485 May 6,393 6,978 7,135 6,298 6,536 7,589 8,233	13,050 June 7,137 7,694 7,357 7,031 7,420 8,167 8,791	13,485 7,505 7,634 8,401 8,531 8,198 8,302 8,313	August 6,103 6,745 7,407 5,757 6,442 7,589 7,776	13,050 September 5,554 6,435 5,727 6,425 6,757 7,262 7,469	13,485 October 7,198 6,891 7,988 7,188 7,188 7,182 8,114 7,875	13,050 13,050 5,855 6,558 6,735 5,903 6,802 7,908 8,042	13,485 December 5,339 5,916 6,245 5,795 6,037 6,980 7,216	158,775 158,775 75,685 81,139 82,187 78,637 80,325 90,791 94,702	158,775 158,775 75,685 81,339 82,187 78,837 80,325 90,791 94,702
2018 Avg emand 2012 2013 2014 2015 2016	13,485 13,485 Ja nuary 4,862 5,090 5,171 5,227 4,935 5,668	12,180 12,180 5,349 5,716 5,709 6,092 5,652 6,266	13,485 13,485 8,199 8,289 7,616 7,814 7,825 9,176	13,050 13,050 6,203 7,594 6,716 6,778 6,781 7,780	13,485 6,393 6,978 7,135 6,298 6,536 7,589	June 7,137 7,694 7,357 7,031 7,420 8,167	July 7,505 7,634 8,401 8,531 8,196 8,302	13,485 August 6,103 6,745 7,407 5,757 6,442 7,589	13,050 September 5,554 6,435 5,727 6,425 6,757 7,262	13,485 October 7,196 6,691 7,968 7,186 7,186 7,142 8,114	13,050 13,050 5,855 6,558 6,735 5,903 6,802 7,908	13,485 5,339 5,915 6,245 5,795 6,037 6,980	158,775 158,775 75,685 81,339 82,187 78,637 90,325 90,791	158,775 158,775 75,685 81,339 82,187 78,837 80,325 90,791
2018 Avg 2012 2012 2013 2014 2015 2015 2015 2015 2016 2017 2018 Avg	13,485 13,485 4,852 5,080 5,171 5,227 4,935 5,658 6,224 5,310	12,180 12,180 5,349 5,716 5,709 6,092 5,652 6,268 6,823	13,485 13,485 8,199 8,289 7,616 7,814 7,825 9,176 9,593	13,050 13,050 6,203 7,594 6,716 6,778 6,781 7,780 8,537	13,485 May 6,393 6,978 7,135 6,298 6,536 7,589 8,233	13,050 June 7,137 7,694 7,357 7,031 7,420 8,167 8,791	13,485 7,505 7,634 8,401 8,531 8,198 8,302 8,313	August 6,103 6,745 7,407 5,757 6,442 7,589 7,776	13,050 September 5,554 6,435 5,727 6,425 6,757 7,262 7,469	13,485 October 7,198 6,891 7,988 7,188 7,188 7,182 8,114 7,875	13,050 13,050 5,855 6,558 6,735 5,903 6,802 7,908 8,042	13,485 December 5,339 5,916 6,245 5,795 6,037 6,980 7,216	158,775 158,775 75,685 81,139 82,187 78,637 80,325 90,791 94,702	158,775 158,775 75,685 81,339 82,187 78,837 80,325 90,791 94,702
2018 Avg 2012 2012 2013 2014 2015 2016 2017 2018 Avg	13,485 13,485 13,485 4,882 5,090 5,171 5,227 4,935 5,858 6,234 6,234 6,234 5,310	12,180 12,180 Februa ny 5,349 5,716 5,709 6,092 5,852 6,286 6,823 5,944	13,465 13,465 8,199 8,289 7,616 7,814 7,825 9,176 9,583 8,359 8,359	13,050 13,050 6,203 7,594 6,776 6,776 6,776 6,778 6,778 6,778 7,790 8,537 7,198	13,485 May 6,393 6,978 7,135 6,298 6,536 7,589 8,223 7,023 May	13,050 June 7,137 7,684 7,357 7,031 7,420 8,167 8,791 7,857 June	13,485	13,485 August 6,103 6,745 7,407 5,757 6,442 7,589 7,776 6,831	13,050 September 5,554 6,435 5,727 6,425 6,757 7,262 7,469 6,518 Sectember	13,485 October 7,196 6,691 7,166 7,166 7,166 7,162 8,114 7,675 7,425	13.050 13.050 5.855 6.568 6.735 5.903 6.602 7.908 8.042 6.800	13,485	158,775 158,775 76,685 81,339 82,187 78,637 90,791 94,702 83,409 7044 7644 7647 7647 7647 7647 7647 7647	158,775 158,775 75,685 81,339 82,187 78,837 78,837 80,325 90,791 94,702 83,409
2018 Avg 2012 2012 2013 2014 2015 2016 2017 2018 Avg Svenue (2012	13,465 13,465 13,465 5,090 5,171 5,227 4,935 5,668 6,234 5,310 3,59,771	12,180 12,180 5,349 5,709 6,052 5,852 6,286 6,823 5,944 Februa ry 412,834	13,465 13,485 13,485 8,199 8,289 8,289 7,814 7,814 7,814 7,814 7,815 9,553 8,359 Match 716,858	13,050 13,050 6,203 7,504 6,716 6,716 6,778 6,778 6,778 8,837 7,198 April 535,400	13,485 May 6,393 6,978 7,135 6,298 6,536 7,569 8,223 7,023 May 549,560	13,050 June 7,137 7,694 7,031 7,420 8,167 8,791 7,657 June 621,242	13,485 July 7,505 7,634 8,501 8,501 8,196 8,302 8,313 8,126 July 638,686	13,485 August 6,103 6,745 7,407 5,757 6,442 7,589 7,776 6,831 6,831	13,050 September 5,554 6,435 5,727 6,425 6,757 7,262 7,469 6,518 September 487,112	13,485 October 7,196 6,691 7,186 7,186 7,186 7,186 7,186 7,142 8,114 8,114 7,675 7,425	13.050 13.050 5.855 6.558 6.735 5.903 6.802 7.906 7.906 8.042 6.800 8.042 6.800	13,485 December 5,339 5,915 6,245 5,795 6,900 7,216 6,218 December 411,986	158,775 158,775 158,775 75,885 81,339 82,187 70,837 90,791 94,702 83,409 Total Year 6,352,023	158,775 158,775 75,685 81,339 82,167 76,637 80,325 90,791 94,702 83,409
2018 Avg 2012 2012 2013 2014 2015 2016 2017 2018 Avg Svenue (\$ 2012 2018 2018 2018 2018 2018 2019 2018 2019 2018 2018 2018 2018 2018 2018 2018 2018 2018 2018 2018 2018 2018 2018 2018 2019 2018 2018 2019 2018 2019 2018 2019 2018 2019 2018 2019 2018 2019 2018 2019 2018 2019 2019 2018 2019 2019 2018 2019 2018 2019 2019 2018 2019 2019 2018 2019 2018 2019 2019 2018 2019 2018 2019 201	13,485 13,485 13,485 4,882 5,090 5,171 5,227 4,935 6,658 6,224 5,310 5) January 399,771 362,136	12,180 12,180 5,349 5,716 5,709 6,092 5,852 6,286 6,823 5,944 Februa ry 412,834 416,195	13,465 13,485 13,485 8,199 8,199 7,616 7,616 9,583 9,583 9,583 8,389 Match 716,858 744,387	13,050 13,050 6,203 7,594 6,778 6,778 6,778 6,778 6,778 6,778 7,790 8,537 7,198	13,485 May 6,393 6,978 7,135 6,298 6,536 6,536 7,589 8,223 7,023 May 549,580 634,571	13,050 June 7,137 7,054 7,357 7,051 7,420 8,167 8,751 7,457 June 621,242 700,728	13,485 July 7,505 7,634 8,401 8,501 8,196 8,302 8,313 8,126 July 638,686 673,463	13,485 August 6,103 6,745 7,407 5,757 6,442 7,589 7,776 6,831 August 511,511 583,021	13,050 September 5,554 6,435 5,727 6,425 6,757 7,262 7,469 5,518 September 487,112 522,042	13,485 October 7,196 7,295 7,196 7,295 7,196 7,295 7,196 7,295 7,205 7,505 7,205	13.050 13.050 5.855 6.568 6.735 5.903 7.908 8.042 7.908 8.042 7.908 8.042 7.908 8.042 7.908 8.042 7.908 8.042 7.908 8.042 7.908 8.042 7.908	13,485 Dec ember 5,339 5,915 6,245 5,755 6,037 6,926 7,216 7,216 7,218 Dec ember 411,986 464,846	158,775 158,775 158,775 75,885 81,339 82,187 78,837 90,791 94,702 83,409 83,409 7043 74,702 83,409	158,775 158,775 75,685 81,339 82,187 78,837 78,837 78,837 80,325 90,791 94,702 83,409
2018 Avg emand 2012 2013 2014 2015 2015 2015 2015 2015 2016 4vg evenue (\$ 2012 2013 2012 2013 2012 2013 2014	13,485 13,485 13,485 5,090 5,171 5,227 4,305 5,686 6,224 5,310 3,59,771 3,262,136 4,04,486	12,180 12,190 Februa ny 5,349 5,716 5,716 5,716 5,716 5,716 5,702 6,022 5,852 6,023 5,944 Februa ny 412,834 416,195 454,738	13,465 13,465 13,465 8,199 6,299 6,299 7,814 7,814 7,814 7,814 9,553 8,359 Match 718,858 744,387 746,938	13,050 13,050 6,253 7,584 6,778 6,778 6,778 6,778 6,778 6,778 7,780 8,537 7,790 8,537 7,195	13,485 May 6,393 6,978 7,135 6,298 6,536 8,233 7,023 May 549,580 634,571 685,046	13,050 June 7,137 7,694 7,031 7,420 8,761 8,791 8,791 7,657 June 621,242 700,728 674,423	13,485 July 7,505 7,634 8,531 8,196 8,302 8,313 8,126 July 638,686 673,463 761,788	13,485 August 6,103 6,745 7,407 5,757 6,442 7,589 7,776 6,831 August 511,511 533,021 683,374	13,050 September 5,554 6,435 5,727 6,425 6,757 7,262 7,469 6,518 September 487,112 522,042 500,661	13,485 October 7,196 7,196 7,196 7,142 8,114 7,675 7,142 7,425 October 622,455 553,390 743,790	13.050 13.050 5.855 6.555 6.755 6.755 6.873 7.906 7.906 7.906 6.800 8.042 6.800 November 502.575 555.984 627.795	13,485 December 5,339 5,915 6,245 5,795 6,980 7,218 6,218 December 411,986 446,466 529,710	158,775 158,775 158,775 75,885 81,339 82,187 72,837 72,837 72,837 90,731 94,702 83,409 Total Year 8,352,023 8,322,709 Total Year	158,775 158,775 75,885 81,339 82,187 78,837 80,325 90,791 94,702 83,409 0,791 94,702 83,409
2018 Avg emand 2012 2013 2014 2015 2016 2018 Avg evenue (* 2012 2013 2018 2018 2018 2018 2018 2018 2018 2018 2019 2018 2019 2018 2019 2019 2018 2019 2018 2019 2018 2019 2018 2019 2018 20	13,465 13,465 13,465 4,652 4,652 4,650 5,171 5,227 4,935 5,668 6,234 5,310 3,10 3,10 3,10 3,10 3,10 4,442 5,10 4,4425	12,180 12,180 Februa ny 5,349 5,716 5,709 6,092 5,852 6,286 6,823 5,944 Februa ny 412,834 416,195 454,738 535,681	13,465 13,485 13,485 13,485 8,199 7,616 7,616 7,616 9,563 8,359 March 716,858 744,387 7769,938 60,997	13,050 13,050 6,203 7,564 6,776 6,778 6,778 6,778 6,778 6,778 8,537 7,198 535,400 674,166 640,733 674,166	13,485 May 6,393 6,978 6,978 6,978 6,978 6,978 6,536 6,536 6,536 6,536 6,536 6,243 7,1023 May 549,580 634,571 865,046 680,144	13,050 June 7,137 7,694 7,7357 7,635 7,635 7,635 7,637 8,161 8,154 8,154 8,791 9,7657 June 621,242 700,728 67,423 708,455	13,485 J dfy 7,505 7,634 8,501 8,198 8	13,485 August 6,103 6,745 7,407 7,767 6,442 7,589 7,776 6,831 August 511,511 533,021 683,374	13,050 September 5,554 6,435 5,727 6,425 6,757 7,262 7,469 5,516 September 487,112 502,042	13,485 October 7,196 6,691 7,196 7,142 8,114 7,425 October 622,458 533,390 743,790 733,679	13,050 13,050 5,855 6,558 6,735 5,903 6,802 7,908 8,042 6,800 8,042 6,800 November 502,575 555,984 622,795 555,984	13,485 Dec ember 5,339 5,915 6,245 5,795 6,037 6,926 7,216 6,218 Dec ember 411,986 464,646 529,710 499,007	158.775 158.775 75.885 81.339 82.187 78.837 90.791 94.702 83.409 83.409 7043 7454 83.409 83.409 7043 7454 83.409 7.4554,452 7.817237	158,775 158,775 158,775 75,685 81,339 82,187 78,837 78,837 78,837 78,837 80,325 90,791 94,702 83,409 Dec YTD 6,352,023 6,524,709 7,456,452 7,817,237
2018 Avg 2012 2012 2013 2014 2015 2016 2017 2018 Avg 2012 2018 2012 2012 2013 2014 2012 2013	13,485 13,485 13,485 5,090 5,177 4,935 5,227 4,935 5,224 5,310 3,59771 3,252,138 404,485 444,425 4,19,067	12,180 12,190 Februa ry 5,349 5,716 5,716 5,716 5,716 5,716 5,716 6,022 5,852 6,023 5,944 Februa ry 412,834 416,195 454,738 535,681 520,579	13,465 13,485 13,485 13,485 8,199 8,299 7,816 9,178 9,178 9,178 9,178 9,178 9,150 9,	13,050 13,050 6,253 7,564 6,778 6,778 6,778 6,778 6,778 6,778 6,778 7,790 8,537 7,790 8,537 7,196 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,300 8,537 7,530 8,537 7,530 8,537 7,530 8,537 7,530 8,537 7,530 8,537 7,530 8,537 7,530 8,537 7,530 8,537 7,530 8,537 7,530 7,530 7,53	13,485 May 6,393 6,978 6,978 6,978 6,536 7,589 8,223 7,023 May 549,550 634,571 685,046 680,144 682,855	13,050 June 7,137 7,694 7,357 7,031 7,420 8,167 8,167 8,167 8,167 8,791 7,857 June 821,242 700,728 874,423 708,455 764,799	13,485 July 7,505 7,634 8,401 8,531 8,126 July 638,685 673,463 761,788 909,114 877,970	13,485 August 6,103 6,745 7,407 5,757 6,442 7,599 7,776 6,831 511,511 511,511 513,021 683,374 599,228 622,382	13,050 September 5,554 6,435 5,727 6,425 6,757 7,262 7,469 6,518 September 467,112 522,042 520,061 622,180 673,480	13,485 October 7,196 7,196 7,196 7,142 8,114 7,675 7,425 October 6,22,455 553,390 743,790 733,679 771,785	13,050 13,050 13,050 13,050 5,855 6,563 6,735 6,802 6,802 6,802 6,802 6,802 7,565 6,802 7,565 6,802 8,042 8,042 8,057 5,555,964 627,785 550,082	13,485 December 5,399 5,915 6,245 5,795 6,900 7,216 6,218 December 411,996 446,464 522,710 499,007 552,299	158,775 158,775 158,775 158,875 15,885 13,339 22,187 76,837 60,329 20,712 28,409 Totai Year 6,352,023 6,924,709 Totai Year 6,352,023 6,934,709 Totai Year 6,352,023 6,934,709	158,775 158,775 158,775 158,775 86,25 81,239 82,167 76,837 86,224 90,791 94,702 83,409 0,791 94,702 83,409
2018 Avg 2017 2013 2014 2015 2016 2017 2018 Avg Avg Covenue (Covenue (2012 2013 2013 2013 2013	13,465 13,465 13,465 4,652 4,652 4,650 5,171 5,227 4,935 5,668 6,234 5,310 3,10 3,10 3,10 3,10 3,10 4,442 5,10 4,4425	12,180 12,180 Februa ny 5,349 5,716 5,709 6,092 5,852 6,286 6,823 5,944 Februa ny 412,834 416,195 454,738 535,681	13,465 13,485 13,485 13,485 8,199 7,616 7,616 7,616 9,563 8,359 March 716,858 744,387 7769,938 60,997	13,050 13,050 6,203 7,564 6,776 6,778 6,778 6,778 6,778 6,778 8,537 7,198 535,400 674,166 640,733 674,166	13,485 May 6,393 6,978 6,978 6,978 6,978 6,978 6,536 6,536 6,536 6,536 6,536 6,243 7,1023 May 549,580 634,571 865,046 680,144	13,050 June 7,137 7,694 7,7357 7,635 7,635 7,635 7,637 8,161 8,154 8,154 8,791 9,7657 June 621,242 700,728 67,423 708,455	13,485 J dfy 7,505 7,634 8,501 8,198 8	13,485 August 6,103 6,745 7,407 7,767 6,442 7,589 7,776 6,831 August 511,511 533,021 683,374	13,050 September 5,554 6,435 5,727 6,425 6,757 7,262 7,469 5,516 September 487,112 502,042	13,485 October 7,196 6,691 7,196 7,142 8,114 7,425 October 622,458 533,390 743,790 733,679	13,050 13,050 5,855 6,558 6,735 5,903 6,802 7,908 8,042 6,800 8,042 6,800 November 502,575 555,984 622,795 555,984	13,485 Dec ember 5,339 5,915 6,245 6,245 6,275 6,218 Dec ember 411,986 464,646 522,710 499,007	158.775 158.775 75.885 81.339 82.187 78.837 90.791 94.702 83.409 83.409 7043 7454 83.409 83.409 7043 7454 83.409 7.4554,452 7.817237	158,775 158,775 158,775 75,685 81,339 82,187 78,837 78,837 78,837 78,837 80,325 90,791 94,702 83,409 Dec YTD 6,352,023 6,524,709 7,456,452 7,817,237

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Revenue (\$)							
	Total Year						
2012	6,352,023						
2013	6,924,709						
2014	7,456,452						
2015	7,817,237						
2016	8,102,624						
2017	8,965,227						
2018	9,500,705						
Avg	7,874,140						



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